



# Aviation English language training and testing

Oxford Aviation Academy together with Emery-Roberts Aviation Training Ltd

## Best practice in Aviation English training and testing

In 2007 Oxford Aviation Academy partnered with Emery-Roberts to provide language training and testing services to the aviation Industry through OAA's global network of training centres. The OAA-ER partnership is able to provide language training courses and proficiency testing either at one of OAA's training centres or the customer's own location.

As internationally recognised experts in this highly specialised field, ER has been closely involved with ICAO in the development of the new proficiency requirements. The range of AELT award winning materials authored by Emery-Roberts is the world's most popular aviation English training courseware. This, along with the UK CAA approved 'English Test for Aviation' ensures that ER continues to set the benchmark for Aviation English training and testing.

For the first time, the OAA/ER combination brings a new dimension and much needed rigour to the world of Aviation English training and assessment. Customers can now benefit from OAA's global reputation for the provision of quality training reinforced by ER's acknowledged specialist skills.



# English for pilots and air traffic controllers

## Course Content Summary

Our English training for pilots and ATCOs is designed to develop English language proficiency to ensure effective radio telephony communications as now required to meet the evolving ICAO language proficiency requirements. Training focuses on the six ICAO test criteria of Pronunciation, Structure, Vocabulary, Fluency, Comprehension and Interaction, and prepares students to achieve ICAO level 4+ in the OAA-ER English Test for Aviation or any ICAO compliant test of English.

Based on ICAO Document 9835 and Circular 323, training includes extensive listening and speaking practice in the context of routine and non-routine flight operations. The course incorporates the key plain English vocabulary and functions necessary for safe and efficient radiotelephony communications.

### Training includes, but is not limited to, the following non-routine scenarios:

- Systems failure
- Fire and smoke
- Ground collisions
- Bird strike
- Airprox
- Icing
- Navaid failure
- Depressurisation
- Delays
- Landing gear problems
- Hydraulic system failure
- Pilot incapacitation
- Fuel starvation
- Engine failure

### Course prerequisites

- Language level: Pre-intermediate English language proficiency (CEF A1 / IELTS 3 / ICAO level 2) or above
- Pilots: Minimum PPL + 100 hours
- ATCOs: Tower, approach or en-route licence holders

### Duration

25 to 200 hours, depending on customer requirements and current language proficiency

### Locations

OAA group centres or at the customer's preferred location

### For further information

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# Preparatory English for ab-initio pilots

## Course Content Summary

Our preparatory English language courses are designed to prepare ab-initio PPL, CPL and ATPL cadets with the language skills, grammar and vocabulary necessary to successfully cope with the language demands of theoretical ground training and examinations conducted in the medium of English.

Training presents the key lexis and structures encountered during ground training and develops the language skills necessary to interact with training material, instructors and peers in an English-only training environment. Training focuses on the following skills:

- Reading technical manuals
- Listening to ground school instructors
- Taking notes and annotating written texts
- Speaking with instructors and fellow students

Training is based on JAA/EASA theoretical training manuals and examination materials, and includes the following topics:

- Aircraft General Knowledge
- Flight Performance and Planning
- Human Performance and Limitations
- Meteorology
- Operational Procedures
- Principles of flight
- Air Law
- Navigation

## Course prerequisites

- Language level: Pre-intermediate English language proficiency (CEFR A2-B1 / IELTS 4-4.5 / ICAO level 3) or above
- Flight training or experience: none required

## Duration

25 to 400 hours, depending on customer requirements and current language proficiency

## Locations

OAA group centres or at the customer's preferred location

## For further information

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# English for aircraft maintenance personnel

## Course Content Summary

### M1: English for aircraft maintenance personnel

Our English language courses for licensed aircraft maintenance personnel are designed to enhance the language skills, grammar and technical vocabulary necessary to perform the full range of professional activities in English. Training focuses on the following work-related language skills:

- Reading reports, aircraft maintenance manuals and airworthiness documentation
- Preparing maintenance documentation and writing reports
- Communicating with co-workers, pilots and company officials

### M2: Preparatory English for trainee aircraft maintenance personnel

Our preparatory English language courses for aircraft maintenance personnel are designed to provide trainees with the language proficiency necessary to successfully cope with the language demands of theoretical ground training conducted in the medium of English. The courses develop the language skills, grammar and technical vocabulary necessary to interact with training material, instructors and peers in an English-only training environment. Training focuses on:

- Reading theoretical training manuals
- Taking notes, annotating written texts and writing essays
- Listening to ground school instructors
- Speaking with instructors and fellow students

Training is based on European Aviation Safety Agency (JAA/EASA) part 66 syllabus and includes the following topics:

- Electrics and electronics
- Materials and hardware
- Aircraft systems
- Avionics
- Basic aerodynamics
- Maintenance practices
- Airframe
- Powerplant

### Course prerequisites

Language proficiency (M1 and M2):

- Pre-intermediate English language proficiency (CEF A2-B1 / IELTS 4-4.5 / ICAO level 3) or above

Aircraft maintenance experience:

- M1: EASA Part 66 (A) plus on-the-job experience
- M2: None required

### Duration

25 to 200 hours, depending on customer requirements and current language proficiency

### Locations

OAA group centres or at the customer's preferred location

### For further information

Andy Roberts

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# English for cabin crew

## Course content summary

Our English for Cabin Crew courses develop the language proficiency necessary to deliver the highest levels of passenger service and safety. Focussing on the key work-related communicative tasks of flight attendants in both short- and long-haul operations, training strengthens the listening and speaking skills and builds the vocabulary and expressions required to:

- perform routine professional duties
- deal with passenger problems
- handle emergencies



## Training covers the following areas:

- Pre-flight briefings
- Boarding
  - Pre-take off checks and safety demonstrations
  - Announcements
  - Food, beverages and duty free
- Minor passenger problems
  - On board medical incidents
- In flight emergencies and evacuations
  - Disruptive passengers and passenger complaints
  - Delays, landing and disembarkation

Although there may be differences in practices and procedures between different airlines, the requirement for sound use of English and good communication skills is common to all. Whether for trainee cabin crew or for experienced flight attendants, our English for cabin crew training develops crew professionalism and enhances the skills required to help guarantee the safety and service of airline passengers.

## Course prerequisites

- Language level: Pre-intermediate English language proficiency (CEF A2-B1 / IELTS 4-4.5) or above
- Cabin crew training or experience: desirable, not essential

## Duration

30 to 120 hours, depending on customer requirements and current language proficiency

## Locations

OAA group centres or at the customer's preferred location

## For further information

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# Aviation English teacher training

## Course Content Summary

This unique intensive course has three components:

### 1. Pre-course reading and research

Before the courses begin, each trainee is provided with a series of papers relating to aviation English language training in order to introduce some of the key themes explored in the classroom. In addition the pre course research tasks requires the trainee to research and give a presentation on an aviation incident in which language was found to be a contributory factor.

### 2. Aviation English language teaching

- is taught by Henry Emery and Andy Roberts, authors of Macmillan Education's Aviation English and Check Your Aviation English
- analyses regulatory language proficiency requirements (LPRs) in the aviation industry such as the ICAO LPRs for pilots and air traffic controllers and LPRs for aircraft maintenance personnel
  - studies key language teaching points from pronunciation and technical vocabulary to function and communication strategies
  - examines the range of published materials
  - covers syllabus design and lesson planning to meet the specific learner needs.
- Includes a micro-teaching session in which trainees have the opportunity to present their materials in a supportive, professional training environment

### 3. Aviation familiarisation

- is taught by OAA subject matter experts
- guides trainees through a complete journey from pre-flight to shut down
- explains the role and responsibilities of pilots and ATC
  - covers a range of non routine situations and common threats to safety
  - involves back seat flights in a jet simulator observing pilots undergoing flight training

### Course prerequisites

- Language level: Advanced English language proficiency (CPE pass / CEFR C2 / IELTS 7.5+ / ICAO 6)
- Language experience: 2 years' experience teaching English as a foreign / second language is desirable
- Aviation training or experience: desirable, not essential

### Duration

35 hours

### Locations

OAA group centres or at the customer's preferred location

### For further information

Patricia Dillon

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# Aviation English rater training

## Course Content Summary

This unique intensive course has three components:

### 1. Pre-course reading and research

Before the courses begins, each trainee is provided with a series of papers relating to aviation English language testing in order to introduce some of the key themes explored in the classroom. The pre course research tasks require each trainee to research and give a presentation on a particular aviation English language test.

### 2. Aviation English rater training

- explores English language assessment in the aviation industry
- analyses the ICAO rating scale and holistic descriptors
- applies the scale to speech samples of pilots and air traffic controllers from around the world
- assesses participants' ability to rate
- describes test design and development
- suggests ways to implement rater training and standardisation
- prepares for the ICAO test endorsement mechanism

### 3. Aviation familiarisation

- is taught by OAA subject matter experts
- guides trainees through a complete journey from pre-flight to shut down
- explains the role and responsibilities of pilots and ATC
- covers a range of non routine situations and common threats to safety
- involves back seat flights in a jet simulator observing pilots undergoing flight training

## Course prerequisites

- Language level: Advanced English language proficiency (CPE pass / CEFR C2 / IELTS 7.5+ / ICAO 6)
- Language experience: 2 year's experience teaching / assessing English as a foreign / second language is desirable
- Aviation training or experience: desirable, not essential

## Duration

35 hours

## Locations

OAA group centres or at the customer's preferred location

## For further information

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